

QUALITY POLICY

Long O'Donnell's aim is to provide our clients with an exemplary service that ensures outstanding performance, reliability and value in all projects undertaken by the company. To achieve this, Long O'Donnell has established an integrated management system that is designed around the requirements of ISO 9001:2008 and applicable for all of our services.

Our integrated management system facilitates the establishment and integration of management systems, procedures and control processes to ensure continuous improvement in delivering a high quality service to all of our clients.

Long O'Donnell is committed to being a leader of project management and quantity surveying services through continuous improvement in providing quality solutions to exceed our clients' needs in a professional and cost effective manner. To achieve this we will:

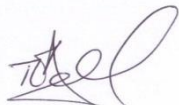
- Encourage ownership of quality outcomes by effective communication of the Quality Policy and procedures, ensuring all employees and persons working on behalf of Long O'Donnell are aware of their responsibility for the quality of their work.
- Provide services which meet or exceed our customer's expectations and the requirements of relevant company statutory obligations, contracts and agreements.
- Set measurable objectives and targets, and seek to continually improve our services.
- Align our integrated management system with ISO 9001 requirements and incorporate this into our company activities.
- Continually review and improve the effectiveness of the integrated management system.
- Periodically review and revise our Quality Policy to ensure its suitability.

Our integrated management system provides a framework for establishing and reviewing the company's quality objectives. Periodic auditing of management processes and projects are carried out to ensure that the correct procedures are followed, control mechanisms are implemented and that key project objectives are reviewed and addressed.

Long O'Donnell's integrated management system outlines relevant quality procedures and forms that are implemented to allow us to identify and maintain systems for planning and controlling specific tasks, requirements, outcomes and documents with a traceable audit trail of evidence for plan implementation, corrective action and compliance.

This policy will be reviewed annually as a minimum, and will be brought to the attention of all employees and persons working on behalf of the Company. It will also be freely available to the public via the Company website.

The Managing Director of Long O'Donnell Associates Limited is responsible for the development and effective implementation of this System and Policy and for ensuring that the necessary resources are provided for its implementation through our processes.



Thomas J. O'Donnell
Managing Director
Long O'Donnell Associates Limited

January 2017